



Addis Education

Data Protection Policy - GDPR

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Line Manager Responsible	Richard Addis
Approved by	The Board

Policy regarding the General Data Protection Regulation (GDPR) 2018

Rationale

Addis Education Limited (AEL) is committed to a policy of protecting the rights and privacy of individuals who use our services in accordance with the General Data Protection Regulation (GDPR) May 2018.

The new regulatory environment demands higher transparency and accountability in how companies manage and use personal data. It also accords new and stronger rights for individuals to understand and control that use.

The GDPR contains provisions that the business will need to be aware of as data controllers, including provisions intended to enhance the protection users personal data. For example, the GDPR requires that:

We must ensure that our company privacy notices are written in a clear, plain way that users will understand.

AEL needs to process certain information about its clients and other individuals with whom it has a relationship for various purposes such as, but not limited to:

1. to process personal information to provide consultancy services
2. to promote our services
3. to maintain our own accounts and records.

To comply with various legal obligations, including the obligations imposed on it by the General Data Protection Regulation (GDPR), AEL must ensure that all this information about individuals is collected and used fairly, stored safely and securely, and not disclosed to any third party unlawfully.

Compliance

This policy applies to all staff of AEL. As a matter of best practice, any agencies and individuals working with AEL and who have access to personal information, will be expected to read and comply with this policy.

This policy will be updated as necessary to reflect best practice in data management, security and control and to ensure compliance with any changes or amendments to the GDPR and other relevant legislation.

General Data Protection Regulation (GDPR)

This piece of legislation comes in to force on the 25 May 2018. The GDPR regulates the processing of personal data, and protects the rights and privacy of all living individuals (including children), for example by giving all individuals who are the subject of personal data a general right of access to the personal data which relates to them. Individuals can exercise the right to gain access to their information by means of a 'subject access request'. Personal data is information relating to an individual and may be in hard or soft

copy (paper/manual files; electronic records; photographs;), and may include facts or opinions about a person.

For more detailed information on these Regulations see the Data Protection Data Sharing Code of Practice (DPCoP) from the Information Commissioner's Office (ICO). Please follow this link to the ICO's website (www.ico.gov.uk)

Responsibilities under the GDPR

AEL will be the 'data controller' under the terms of the legislation – this means it is ultimately responsible for controlling the use and processing of the personal data. The company appoints a Data Protection Officer (DPO), currently a company director who is available to address any concerns regarding the data held by the company and how it is processed, held and used.

The Board of Directors are responsible for ensuring that the company's notification is kept accurate. **Details of the Company's notification can be found on the Office of the Information Commissioner's website. Our data registration number is: A8277781.**

Compliance with the legislation is the personal responsibility of those within the company who process personal information.

Individuals who provide personal data to the company are responsible for ensuring that the information is accurate and up-to-date.

Data Protection Principles

The legislation places a responsibility on every data controller to process any personal data in accordance with the eight principles. More detailed guidance on how to comply with these principles can be found in the DPCoP. Please follow this link to the ICO's website (www.ico.org.uk)

In order to comply with its obligations, AEL undertakes to adhere to the eight principles:

1) Process personal data fairly and lawfully.

AEL will make all reasonable efforts to ensure that individuals who are the focus of the personal data (data subjects) are informed of the identity of the data controller, the purposes of the processing, any disclosures to third parties that are envisaged; given an indication of the period for which the data will be kept, and any other information which may be relevant.

2) Process the data for the specific and lawful purpose for which it collected that data and not further process the data in a manner incompatible with this purpose.

AEL will ensure that the reason for which it collected the data originally is the only reason for which it processes those data, unless the individual is informed of any additional processing before it takes place.

3) Ensure that the data is adequate, relevant and not excessive in relation to the purpose for which it is processed.

AEL will not seek to collect any personal data which is not strictly necessary for the purpose for which it was obtained. Forms for collecting data will always be drafted with this mind. If any irrelevant data are given by individuals, they will be destroyed immediately.

4) Keep personal data accurate and, where necessary, up to date.

AEL will review and update all data on a regular basis. It is the responsibility of the individuals giving their personal data to ensure that this is accurate, and each individual should notify the company if, for example, a change in circumstances mean that the data needs to be updated. It is the responsibility of the company to ensure that any notification regarding the change is noted and acted on.

5) Only keep personal data for as long as is necessary.

AEL undertakes not to retain personal data for longer than is necessary to ensure compliance with the legislation, and any other statutory requirements. This means AEL will undertake a regular review of the information held and implement a weeding process.

6) Process personal data in accordance with the rights of the data subject under the legislation.

Individuals have various rights under the legislation including a right to:

- be told the nature of the information the company holds and any parties to whom this may be disclosed;
- prevent processing likely to cause damage or distress;
- prevent processing for purposes of direct marketing;
- sue for compensation if they suffer damage by any contravention of the legislation;
- take action to rectify, block, erase or destroy inaccurate data;
- request that the Office of the Information Commissioner assess whether any provision of the Act has been contravened.

AEL will only process personal data in accordance with individuals' rights.

7) Put appropriate technical and organisational measures in place against unauthorised or unlawful processing of personal data, and against accidental loss or destruction of data.

The company is responsible for ensuring that any personal data which they hold is kept securely and not disclosed to any unauthorised third parties.

AEL will ensure that all personal data is accessible only to those who have a valid reason for using it.

AEL will have in place appropriate security measures e.g. ensuring that hard copy personal data is kept in lockable filing cabinets/cupboards with controlled access.

- keeping all personal data in a lockable cabinet;
- password protecting personal data held electronically;

- archiving personal data which are then kept securely (lockable cabinet).

In addition, AEL will put in place appropriate measures for the deletion of personal data - manual records will be shredded or disposed of. Hard drives of redundant PCs will be wiped clean before disposal or if that is not possible, destroyed physically.

8) Ensure that no personal data is transferred to a country or a territory outside the European Economic Area (EEA) unless that country or territory ensures adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

AEL will not transfer data to such territories without the explicit consent of the individual.

This also applies to publishing information on the Internet - because transfer of data can include placing data on a website that can be accessed from outside the EEA - so AEL will always seek the consent of individuals before placing any personal data (including photographs) on its website.

If the company collects personal data in any form via its website, it will provide a clear and detailed privacy statement prominently on the website, and wherever else personal data is collected.

Consent as a basis for processing

Although it is not always necessary to gain consent from individuals before processing their data, it is often the best way to ensure that data is collected and processed in an open and transparent manner.

Consent is especially important if AEL is processing any sensitive data, as defined by the legislation.

AEL understands consent to mean that the individual has been fully informed of the intended processing and has signified their agreement whilst being of a sound mind and without having any undue influence exerted upon them. Consent obtained on the basis of misleading information will not be a valid basis for processing. Consent cannot be inferred from the non-response to a communication.

AEL will ensure that any forms used to gather data on an individual will contain a statement (fair collection statement) explaining the use of that data, how the data may be disclosed and also indicate whether or not the individual needs to consent to the processing.

AEL will ensure that if the individual does not give his/her consent for the processing, and there is no other lawful basis on which to process the data, then steps will be taken to ensure that processing of that data does not take place.

Subject Access Rights (SARs)

Individuals have a right to access any personal data relating to them which are held by the company. Any individual wishing to exercise this right should apply in writing to the company.

Under the terms of the legislation, any such requests must be complied with within 40 days.

Disclosure of Data

AEL undertake not to disclose personal data to unauthorised third parties, including family members, friends, government bodies and in some circumstances, the police.

Legitimate disclosures may occur in the following instances:

- the individual has given their consent to the disclosure.
- the disclosure is required for the performance of a contract.

In no circumstances will AEL sell any of its databases to a third party.

Publication of company information

AEL may publish various items which will include some personal data, e.g photos and information in marketing materials.

It may be that in some circumstances an individual wishes their data processed for such reasons to be kept confidential Therefore it is AELs policy to offer an opportunity to opt-out of the publication of such when collecting the information.

Email

It is the policy of AEL to ensure that senders and recipients of e-mail are made aware that under the DPA, and Freedom of Information Legislation, the contents of email may have to be disclosed in response to a request for information. One means by which this will be communicated will be by a disclaimer on the company's email.

Under the Regulation of Investigatory Powers Act 2000, Lawful Business Practice Regulations, any email sent to or from the company may be accessed by someone other than the recipient for system management and security purposes.

Procedure for review

This policy will be updated as necessary to reflect best practice or future amendments made to the General Data Protection Regulation (GDPR) May 2018 and Data Protection Act 1998.

Please follow this link to the ICO's website (www.ico.org.uk) which provides further detailed guidance on a range of topics including individuals' rights, exemptions from the Act, dealing with subject access requests, how to handle requests from third parties for personal data to be disclosed etc. In particular, you may find it helpful to read the Guide to Data Protection which is available from the website.

For help or advice on any data protection or freedom of information issues, please do not hesitate to contact:

The Data Protection Officer (DPO): Richard Addis (Director)